

Cultural Competence

- moving beyond the intention of cultural sensitivity to a place of identifying the values, knowledge and skills necessary for the cross cultural encounter
- having the will to examine how you, as a service provider, work with people from diverse cultures
- asking your client about their world view - their understanding of the situation/problem and how to deal with it
- acknowledging and discussing the similarities and differences between your perceptions and the client's perceptions
- confronting your own ethnocentrism and refraining from judgment
- negotiating action or intervention